



# AACPS and QRyde:

Providing a safe and efficient public and specialized transportation for patrons in the Black Hills region in rural South Dakota.



## Who?

Anne Arundel County Public Schools

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## Where?

Annapolis, MD

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## When?

June 2017 - Present

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## What?

Implemented a county based scheduling system and mobile data terminals in the rural black hills region. Implemented and customized extensive reporting for multiple funding sources

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## Challenges

- The need for database format compatibility with Microsoft
- Necessity for simplified processes that demanded too many human quality control checks
- The need for more efficient and less “busy” user Interface
- Need for robust product support for onboarding new hires or supporting existing employees

## Overview

Anne Arundel County Public Schools strive to provide an exceptional education to each of the students we serve. The Transportation Office strives to provide safe, reliable, efficient and economical transportation services to support the school system’s goals.

*“The QRyde product and support staff has been able to correct, with design elegance, technical knowledge, and availability of support - all of our initial challenges.”*



Les Douglas,  
Transportation Supervisor

## The QRyde Solution

The underlying database format is fully supported. The human checks necessary in the old program were minimized (or eliminated), i.e. the QRyde product catches overlapping time entries and the such and the human interface is much more user friendly. Additionally, the loss of a single individual at would in no way significantly affect the quality or reliability of the product or support.

## Key Improvements

