MRNT and QRyde

Seamlessly providing transportation options in a 16-county area of north Texas

Who?

My Ride North Texas

Where?

North Central Texas

When?

Since 2020

What?

Created a one stop regional transportation resource with options from over 100 transportation providers

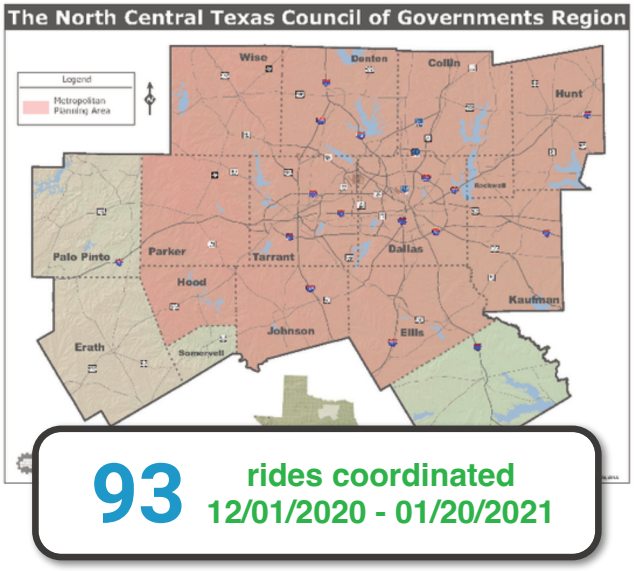
Challenges

- **Lack of a transportation resource hub. Ride seekers must call individual transportation providers to compare prices and coordinate a ride.**

Overview

My Ride North Texas is a service that helps North Texas residents arrange for transportation that meets their needs. Originally designed to assist veterans and active duty military, the program is now open to all residents in a 16-county area of North Texas.

The My Ride North Texas provider network includes both public transportation providers and for-profit transportation companies.



The QRyde Solution

HBSS created a trip planning tool that makes it easy for riders to see all of their transportation options and their estimated costs. The My Ride North Texas website is a single Mobility as a Service (MaaS) platform. Residents create a profile on the website which includes the desired destination and any special mobility needs, such as a wheelchair-accessible van. The platform also allows Community based organizations to coordinate rides for their constituents. Transportation providers that can accommodate the needs of the rider will pop up in search results, along with their approximate price rates. From there residents can contact providers that fit their specific needs.

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